



QuinReward – Terms & Policies

About QuinReward App

QuinReward is owned and operated by Quinton Group Sdn. Bhd (the “Company”, “We”, “Us”, “Our” or “Quinton”). Our application is made to promote lifestyle rewards such as cashback vouchers and bonanza. We may, in future and according to our discretion, change, add-on or discontinue certain functions of the application that have been mentioned at any time accordingly to fit our objectives & goals, at any non-defined time, without prior notice and without any liability to you. These terms and policies are subject to changes by us at any time in our absolute discretion.

Disclaimer

Before registering as our user, we strongly recommend that you consult with our customer service team. You are under no circumstances or exceptions, encouraged to continue using QuinReward application if you do not agree with our terms & conditions.

Terms & Policies

Please read our Terms & Policies with care before proceeding with the use of QuinReward by Quinton Group Sdn. Bhd app, services, content, technologies or applications. By using our service or by clicking to agree with these terms when prompted, means that you are hereby bound to these terms and must now abide by them. In addition, please read our Privacy Policy below for more important details. All our content shall be made accessible to each and every member of the public for free unless stated otherwise.

Terms of Service: Payment and Rewards

Important – please read these terms carefully. By using the Service (as defined below), you agree that you have read, understood, accepted and agreed with the Terms of Use. You further agree to the representations made by yourself below. If you do not agree to or fall within the Terms of Use of the Service and wish to discontinue using the Service, please do not continue using the Application (as defined below) or the Service.

The Terms of Use stated herein (collectively, the “Terms of Use” or this “Agreement”) constitute a legal agreement between you and **QUINTON GROUP SDN. BHD.**

1. Use of the QuinReward App

- Type of transaction that can be made with the QuinReward App:

The QuinReward application may be used for the sale and purchase of goods and services from businesses integrated by Quinton Group Sdn Bhd and all merchants lawfully offering QuinReward as an accepted rewarding solution (either by way of static/dynamic QR Code payment, settlement via the Application, or online settlement), PROVIDED HOWEVER that no payments shall be in violation of the provisions of these terms and conditions..

- **Applicable Fees and Charges:**

There shall be no charges levied by the Company on the usage of the QuinReward application by the user/consumer. QuinReward shall charge merchants or agents those fees for usage of the app.

- **Fraudulent activity or stolen QuinPoints**

You agree to immediately notify QuinReward on the following Customer Service Facebook Messenger (<https://www.facebook.com/quinrewardhq>) of any fraudulent activity or theft of funds in the QuinReward app of which you become aware.

2. QuinPoints

- You may purchase QuinPoints vouchers from the QuinReward application (“**QuinPoints**”) which may be used to purchase goods and services via a funding source to an authorized agent of QuinReward.
- You may choose to purchase QuinPoints via any funding source as may be made available within the QuinReward application from time to time. Selecting a particular funding source indicates that you have agreed to the terms of service of the Company’s processing partners as well as your financial institution. You will bear all fees that may be charged by such processing partners and/or your financial institution (if any) for the payment method you have selected.
- The Company may at its sole and absolute discretion reject your request to purchase QuinPoints for any reason whatsoever, including without limitation, where your proposed QuinPoints purchase:
 - would cause the aggregate amount of stored value held by the Company, directly or indirectly, alone or together with any person over whom the Company has control or influence, to exceed any value permitted under the prevailing laws and regulations; or
 - would cause the amount of QuinPoints held by you to exceed the respective maximum amount detailed above.
- You may check your QuinPoints balance in the QuinReward application. The QuinPoints balance set out in the QuinReward application shall serve as a conclusive evidence of your QuinPoints credits balance.
- As QuinPoints purchases may involve credit card transactions through a financial institution, in the event of any error in such transaction which results in a reversal, fee, claim, penalty or chargeback from the financial institution, the Company reserves the right to clawback the amount (up to the disputed amount) from your QuinPoints or by any other way it deems fit in its sole discretion.
- The Company has the right to forfeit your QuinPoints where it reasonably believes that the transaction may be fraudulent, illegal or involves any criminal activity or where the Company reasonably believes you to be in breach of the terms of use.

3. Refund Policy

- You can request for refund for QuinPoints purchased from the QuinReward application that you are not completely happy with. Our refund process takes at least five (5) working days upon receiving the following information for verification: i) Bank account details - Bank account owner's name has to be the same as the account name registered in QuinReward application.
- QuinReward shall charge 1 Quin Point processing fee for every refund transaction. The daily refund limit is 5,000 Quin Points.

- Shall you purchase Quin Points during our active promotion period, you can request for refund after 3 days of cooling period (from the date of points purchased)
- QuinReward reserves the right to deny a refund or exchange if the steps and information / documents provided does not meet the refund requirements above. For the avoidance of doubt, the Company shall reserve the rights to deny any refund or exchange if there is any prohibited use conducted by you.
- The Company has the right to restrict the withdrawal of all or any portion of the QuinPoints for a defined period of time for risk management purposes in lieu of potential future claims, chargebacks or reversals.

4. Intellectual Property Ownership

- The Company and its affiliates, where applicable, shall have all right, title and interest, including all related intellectual property rights, in and to the software and/or the application and by extension, the services and any suggestions, ideas, enhancement requests, feedback, recommendations or other information provided by you or any other party relating to the service.
- These terms of use do not constitute a sale agreement and do not convey to you any rights of ownership in or related to the service, the software and/or the application, or any intellectual property rights owned by the Company and/or its licensors.
- The Company's name, trademarks and logo, the services, the software and/or the application and the third-party merchants or transportation providers' logos and the product names associated with the software and/or the application are intellectual properties of the Company and/or its affiliates. There shall be no rights of use or license being granted to you or any person.
- For the avoidance of doubt, the term "software" and the "application" herein shall include its respective components, processes and design in its entirety.

5. Data Privacy & Personal Data Protection

- By assessing or registering to the application, you have agreed and consented to the Company to use and process your Personal Data for the Purposes and in the manner as identified hereunder.
- For the purposes of this Agreement, "**Personal Data**" means information about you, from which you are identifiable, including but not limited to your name, identification card number, birth certificate number, passport number, nationality, address, telephone number, credit or debit card details, race, gender, date of birth, email address, any information about you which you have provided to the Company in registration forms, application forms or any other similar forms and/or any information about you that has been or may be collected, stored, used and processed by the Company.
- The provision of your Personal Data is voluntary. However, if you do not provide the Company your Personal Data, your request for the Application may be incomplete and the Company will not be able to process your Personal Data for the Purposes outlined below and may cause the Company to be unable to allow you to use the Service.
- The Company may use and process your Personal Data for business and activities of the Company which shall include, without limitation the following (the "**Purposes**"):
 - to perform the Company's obligations in respect of any contract entered with you;
 - to provide you with any services pursuant to the terms of use herein;
 - process, manage or verify your application for the Service pursuant to the terms of use herein;

- to validate and/or process payments pursuant to the terms of use herein;
 - to process any refunds, rebates and or charges pursuant to the terms of use herein;
 - to facilitate or enable any checks as may be required pursuant to the terms of use herein;
 - to develop, enhance and provide what is required pursuant to the terms of use herein to meet your needs;
 - for internal administrative purposes, such as auditing, data analysis, database records;
 - for purposes of detection, prevention and prosecution of crime including in relation to its obligations under AMLA;
 - for the Company to comply with its obligations under law or regulations (whether in Malaysia or overseas including disclosing such Personal Data to Malaysian and overseas law enforcement agencies or courts);
 - to respond to questions, comments and feedback from you.
- In addition to the above, the Company may wish to communicate with you either by email, telephone or text message in relation to the following matters (the “**Marketing Purposes**”):
 - to process your participation in any events, promotions, activities, focus groups, research studies, contests, promotions, polls, surveys or any productions and to communicate with you regarding your attendance thereto;
 - to send you alerts, newsletters, updates, mailers, promotional materials, special privileges, festive greetings from the Company, its partners, advertisers and or sponsors;
 - to notify and invite you to events or activities organized by the Company, its partners, advertisers, and or sponsors; and/or
 - to share your Personal Data amongst the companies within the Company’s group of companies comprising the subsidiaries, associate companies and or jointly controlled entities of the holding company of the group (the “Group”) and with the Company’s and Group’s agents, third party providers, developers, advertisers, partners, event companies or sponsors who may communicate with you for any reasons whatsoever.
 - If you do not consent to the Company processing your Personal Data for any of the Marketing Purposes, please notify the company by emailing admin@quintongroup.asia.
 - If any of the Personal Data that you have provided to us changes, for example, if you change your e-mail address, telephone number, payment details or if you wish to cancel your account or withdraw your permission to receive communications for Marketing Purposes, please update your details by sending your request to the support contact details to admin@quintongroup.asia
 - The Company will, to the best of its abilities, effect such changes as requested within fourteen(14) working days of receipt of such notice of change.

6. Indemnification

- By agreeing to the terms of use, you agree that you shall defend, indemnify and hold the Company, its licensors and each such party’s parent organizations, subsidiaries, affiliates, officers, directors, members, employees, attorneys and agents harmless from and against any and all claims, costs, damages, losses, liabilities and expenses (including attorneys’ fees and costs and/or regulatory action) arising out of or in connection with:
 - your use of the service, the software and/or the application in your dealings with the third-party merchants, third party providers, partners, advertisers and/or sponsors;
 - your violation or breach of any of the terms of use or any applicable law or regulation, whether or not referenced herein;
 - your violation of any rights of any third party;
 - your misuse of the service, the software and/or the application.

7. Limitation of Liability

- The Company makes no representation, warranty or guarantee as to the reliability, timeliness, quality, suitability, availability, accurate or completeness of the service, the application and/or the software.
- The Company does not represent or warrant that:
 - The use of the service, the application and/or the software will be secure, timely, uninterrupted or error-free or operate in combination with any other hardware, software, system or data;
 - The service and/or rewards will meet your requirements or expectations;
 - Any stored data will be accurate or reliable;
 - The quality of any products, services, information, rewards or another material purchased or obtained by you through the application will meet your requirements or expectations;
 - Errors or defects in the application and/or the software will be corrected; or
 - The application or the server that make the application available are free of viruses or other harmful components.
- The service and rewards are provided to you strictly on an “as is” basis.
- All conditions, representations and warranties, whether express, implied, statutory or other, including without limitation, any implied warranty of merchantability, fitness for a particular purpose, or non-infringement of third party rights, are here excluded and disclaimed to the highest and maximum extent allowed under Malaysian law.
- The service, the application and/or the software may be subject to limitations, delays and other problems inherent in the use the internet and electronic communications including the device used by you or other QuinReward users being faulty, not connected, out of range of mobile signals or functioning incorrectly. The Company is not responsible for any delays, delivery failures, damages or losses resulting from such problems.
- To the fullest extent permitted by law, the Company shall not be liable for any claim, loss, damage, data loss, costs or expenses incurred (whether direct or consequential), suffered or sustained by you arising from or in connection with you use of the Service, the Application and/or the Software.

8. Prohibited Use

- You shall not use the QuinReward application to engage in any activity that is illegal under applicable law, that is harmful or detrimental to the Company or others (either in monetary, tangible or intangible), and/or that would subject us to liability, including, without limitation, in connection with any of the following, each of which is prohibited under the Terms and Policies (“**Prohibited Use**”):
 - abusing the QuinPoints (QP) and Spending Point (SP) within the QuinReward application to gain any personal advantage;
 - engaging with any participating merchants to conduct any self-buying in QuinPoint (QP) to obtain Spending Point (SP) (regardless of purchasing through separate individual accounts) in order to conduct any self-redemption with the merchants to gain personal gain/advantage that will cause the Company to suffer loss;
 - engaging in any dishonest conduct in any form to abuse the QuinPoint (QP) and Spending Point (SP) system for the advantage of your good self or merchants; and/or
 - engaging in any abuse of Spending Point (SP) with the participating merchants in any form to gain advantage for your good self or the merchants.
- In the event of any Prohibited Use detected by the Company, the Company shall reserve the rights to take any of the following actions, including but not limited to the:
 - Confiscate all the QuinPoint (QP) and Spending Point (SP) from your account and/or merchant account;
 - Seek damages against you and/or the participating merchants;
 - Suspend, freeze or deactivate your account and/or merchant account; and/or
 - Any action the Company deem appropriate

Privacy Policy

This Privacy Policy details how QuinReward (“Service Provider”, “we” or “our”) processes the personal details provided by all online users from app. We strive to provide up to date information, while protecting the privacy of all our users.

Please go through the Privacy Policy statement thoroughly, as even simple browsing or any form of registration done on our app will signify your agreement/consent to this Privacy Policy. If you cannot abide to the terms stated within, please do not attempt to use the website. This Privacy Policy does not extend to information that is collected elsewhere, including all offline sources and other third-party site that you have been linked to from QuinReward.

In addition to reviewing this Privacy Policy, please read our Terms Of Use. Your use of the QuinReward app constitutes agreement to its terms and conditions as well.

Please be aware that our Privacy Policy may be changed periodically. All changes will only be reflected on our privacy policy page, so all users will need to return regularly to keep track of the modifications. Usage of the app will always signify that you have read & accepted every change to our Privacy Policy.

This Privacy Policy and its Addendum(s) (“**Policy**”) describe how Quinton Group Sdn Bhd, its respective subsidiaries, affiliates, associated companies and jointly controlled entities (collectively “**QuinReward**”, “**we**”, “**us**” or “**our**”) collect, use, process and disclose your Personal Data through the use of QuinReward’s mobile applications and websites (respectively “**Apps**” and “**Websites**”), as well as products, features and other services globally, operated by QuinReward (collectively, “**Services**”).

This Policy applies to our customers, passengers, agents, vendors, suppliers, partners (such as driver and merchant partners), contractors and service providers (collectively “**you**”, “**your**” or “**yours**”).

“**Personal Data**” is any information which can be used to identify you or from which you are identifiable. This includes but is not limited to your name, nationality, telephone number, bank and credit card details, personal interests, email address, your image, government-issued identification numbers, biometric data, race, date of birth, marital status, religion, health information, vehicle and insurance information, employment information and financial information.

I. COLLECTION OF PERSONAL DATA

We collect Personal Data about you in the ways listed below. We may also combine the collected Personal Data with other Personal Data in our possession. If you have or are a party to multiple relationships with us (for example if you use our Services across our various business verticals, or if you are both a driver partner/delivery partner as well as a passenger on our transport vertical or a customer on our other business verticals), we will link your Personal Data collected across your various capacities to facilitate your use of our Services and for the Purposes described below.

You provide your Personal Data to us

We collect your Personal Data when you voluntarily provide it to us. For example, you may provide your Personal Data to us when you:

- complete a user profile or registration forms (such as your name, contact information and other identification information where needed);
- interact with our social media pages (such as your social media account ID, profile photo and any

other publicly available data);

- participate in contests or events organised by us (such as the pictures, audio files, or videos you may submit, which may include images of yourself);
- verify your identity through various means (such as social media logins, submission of selfie images or independently verified payment card information);
- fill up demographic information in surveys (such as your age, gender, and other information you may volunteer such as your marital status, occupation and income information); and

In certain circumstances, you may need to provide your Personal Data in order to comply with legal requirements or contractual obligations, or where it is necessary to conclude a contract. Failure to provide such Personal Data, under such circumstance, may constitute failure to comply with legal requirements or contractual obligations, or inability to conclude a contract with you, as the case may be.

When our services are used

Personal Data may be collected through the normal operation of our Apps, Websites and Services. Some examples are:

- your location (to detect pick-up locations and abnormal route variations);
- feedback, ratings and compliments;
- transaction information (such as payment method and distance travelled);
- information about how you interacted with our Apps, Website or Services (such as features used and content viewed);
- device information (such as hardware model and serial number, IP address, file names and versions and advertising identifiers or any information that may provide indication of device or app modification);
- personal data you enter in messages when you use our in-app communication features; and
- personal data that may be captured through your interaction with us, our agents, in-vehicle audio and/or video recording during a ride (such as your image or voice or both, and its related metadata).

From other sources

When we collect Personal Data, including but not limited to your name, contact information and other identification information where needed from other sources, we make sure that that data is transferred to us in accordance with applicable laws. Such sources include:

- referral programmes;
- our business partners, such as fleet partners, payment providers, ride-hailing partners and transport partners;
- insurance and financial providers;
- credit bureaus and other credit reporting agencies;
- publicly available sources of data;
- governmental sources of data;
- when our users add you as an emergency contact; and
- marketing services providers or partners.

Sensitive Personal Data

Some of the Personal Data that we collect is sensitive in nature. This includes Personal Data pertaining to your race, national ID information, religious beliefs, background information (including financial and criminal records, where legally permissible), health data, disability, marital status and biometric data, as applicable. We collect this information only with your consent and/or in strict compliance with applicable laws.

Personal Data of minors

As a parent or legal guardian, please do not allow minors under your care to submit Personal Data to QuinReward. In the event that such Personal Data of a minor is disclosed to QuinReward, you hereby consent to the processing of the minor's Personal Data and accept and agree to be bound by this Policy and take responsibility for his or her actions.

When you provide Personal Data of other individuals to us

In some situations, you may provide Personal Data of other individuals (such as your spouse, family members or friends) to us. For example, you may add them as your emergency contact. If you provide us with their Personal Data, you represent and warrant that you have obtained their consent for their Personal Data to be collected, used and disclosed as set out in this Policy.

II. USE OF PERSONAL DATA

QuinReward may use, combine and process your Personal Data for the following purposes ("**Purposes**"):

Providing services and features

Your Personal Data will be used to provide, personalise, maintain and improve our Apps, Websites and Services. This includes using your Personal Data to:

- provide you with Services across our various business verticals;
- engage you to provide Services;
- create, administer and update your account;
- conduct due diligence checks;
- verify your identity;
- verify your age (where necessary);
- offer, obtain, provide, facilitate or maintain insurance or financing solutions;
- track the progress of your trip and detect abnormal trip variations;
- enable features that personalise your App, such as lists of your favourite places and previous destinations;
- make your experience more seamless, such as automatically filling in your registration information (such as your name or phone number) from one Service to another Service or when you participate in our surveys;
- perform internal operations necessary to provide our Services, including troubleshooting software bugs and operational problems, conducting data analysis, testing and research, monitoring and analysing usage and activity trends;
- protect the security or integrity of the Services and any facilities or equipment used to make the Services available;
- process and manage your rewards;
- enable communications between our users;
- process, manage or verify your application of promotions, rewards and subscriptions with QuinReward;
- enable our partners to manage and allocate fleet resources; and
- fulfil the services to you as a data processor, where you have provided consent to the data controller (i.e. the organisation you had purchased goods or services from, and for whom QuinReward is providing services on behalf of) for such services to be rendered.

Safety and security

We use your data to ensure the safety and security of our Services and all users. This includes:

- verifying your identity when you log in to QuinReward;
- using device, location, profile, usage and other Personal Data to prevent, detect and combat fraud or unsafe activities;
- monitoring compliance with our terms and conditions, policies and
- detecting, preventing and prosecuting crime.

Customer support

We use Personal Data to resolve customer support issues. For example, we may:

- investigate and address concerns;
- monitor and improve our customer support responses;
- respond to questions, comments and feedback; and
- inform you about steps taken to resolve customer support issues.

Research and development and security

We may use the Personal Data we collect for testing, research, analysis and product development. This allows us to understand and analyse your needs and preferences, protect your Personal Data, improve and enhance the safety and security of our Services, develop new features, products and services, and facilitate insurance and finance solutions.

Legal purposes

We may use the Personal Data we collect to investigate and resolve claims or disputes, or as allowed or required by applicable law.

We may also use your Personal Data when we are required, advised, recommended, expected or requested to do so by our legal advisors or any local or foreign legal, regulatory, governmental or other authority.

For example, we may use your Personal Data to:

- comply with court orders or other legal, governmental or regulatory requirements;
- enforce our Terms of Service or other agreements; and
- protect our rights or property in the event of a claim or dispute.

We may also use your Personal Data in connection with mergers, acquisitions, joint ventures, sale of company assets, consolidation, restructuring, financing, business asset transactions, or acquisition of all or part of our business by another company.

Marketing and promotions

We may use your Personal Data to market QuinReward and QuinReward's partners', sponsors' and advertisers' products, services, events or promotions. For example, we may:

- send you alerts, newsletters, updates, mailers, promotional materials, special privileges, festive greetings; and
- notify, invite and manage your participation in our events or activities.

We may communicate such marketing to you by post, telephone call, short message service, online

messaging service, push notification by hand and by email.

If you wish to unsubscribe to the processing of your Personal Data for marketing and promotions, please click on the unsubscribe link in the relevant email or message. Alternatively, you may also update your preferences in our App settings.

III. DISCLOSURE OF PERSONAL DATA

We need to share Personal Data with various parties for the Purposes. These parties include:

With subsidiaries and affiliates

We share Personal Data with our subsidiaries, associated companies, jointly controlled entities and affiliates.

With QuinReward's service providers and business partners

We may provide Personal Data to our vendors, consultants, marketing partners, research firms, and other service providers or business partners. This includes:

- payment processors and facilitators;
- debt collectors;
- credit bureaus and other credit reporting agencies;
- background check and anti-money laundering service providers;
- cloud storage providers;
- marketing partners and marketing platform providers;
- data analytics providers;
- research partners, including those performing surveys or research projects in partnership with QuinReward or on QuinReward's behalf;
- fleet and merchant partners;
- insurance and financing partners;
- third party intermediaries involved in the managed investment of funds, such as brokers, asset managers, and custodians;
- service providers who perform identity verification services; and
- vehicle solutions partners, vendors or third-party vehicle suppliers.

With our legal advisors and governmental authorities

We may share your Personal Data with our legal advisors, law enforcement officials, government authorities and other third parties. This may take place to fulfil the legal purposes (mentioned above), or any of the following circumstances:

1. where it is necessary to respond to an emergency that threatens the life, health or safety of a person; or
2. where it is necessary in the public interest (e.g. in a public health crisis, for contact tracing purposes and safeguarding our community).

IV. RETENTION OF PERSONAL DATA

We retain your Personal Data for the period necessary to fulfill the Purposes outlined in this Policy unless a longer retention period is required or allowed by law. Once your Personal Data is no longer necessary for the Services or Purposes, or we no longer have a legal or business purpose for retaining your Personal Data, we take steps to erase, destroy, anonymise or prevent access or use of such Personal Data for any

purpose other than compliance with this Policy, or for purposes of safety, security, fraud prevention and detection, in accordance with the requirements of applicable laws.

V. INTERNATIONAL TRANSFERS OF PERSONAL DATA

Your Personal Data may be transferred from country, state and city (“**Home Country**”) in which you are present while using our Services to another country, state and city (“**Alternate Country**”).

When we transfer your Personal Data from your Home Country to the Alternate Country, we will comply with our legal and regulatory obligations in relation to your Personal Data, including having a lawful basis for transferring Personal Data and putting appropriate safeguards in place to ensure an adequate level of protection for the Personal Data. We will also ensure that the recipient in Alternate Country is obliged to protect your Personal Data at a standard of protection comparable to the protection under applicable laws.

Our lawful basis will be either consent (i.e. we may ask for your consent to transfer your Personal Data from your Home Country to the Alternate Country at the time you provide your Personal Data) or one of the safeguards permissible by laws.

VII. PROTECTION OF PERSONAL DATA

We will take reasonable legal, organisational and technical measures to ensure that your Personal Data is protected. This includes measures to prevent Personal Data from getting lost, or used or accessed in an unauthorised way. We limit access to your Personal Data to our employees on a need to know basis. Those processing your Personal Data will only do so in an authorised manner and are required to treat your information with confidentiality.

Nevertheless, please understand that the transmission of information via the internet is not completely secure. Although we will do our best to protect your Personal Data, we cannot guarantee the security of your Personal Data transmitted through any online means, therefore, any transmission remains at your own risk.

VII. YOUR RIGHTS WITH RESPECT TO YOUR PERSONAL DATA

In accordance with applicable laws and regulations, you may be entitled to:

- ask us about the processing of your Personal Data, including to be provided with a copy of your Personal Data;
- request the correction and/or (in some cases) deletion of your Personal Data;
- in some cases, request the restriction of the processing of your Personal Data, or object to that processing;
- withdraw your consent to the processing of your Personal Data (where we are processing your Personal Data based on your consent);
- request receipt or transmission to another organisation, in a machine-readable form, of the Personal Data that you have provided to us where we are using your Personal Data based on consent or performance of a contract; and
- complain to the relevant data privacy authority if your data privacy rights are violated, or if you have suffered as a result of unlawful processing of your Personal Data.

Where you are given the option to share your Personal Data with us, you can always choose not to do so. If we have requested your consent to processing and you later choose to withdraw it, we will respect that choice in accordance with our legal obligations.

However, choosing not to share your Personal Data with us or withdrawing your consent to our use of it could

mean that we are unable to perform the actions necessary to achieve the purposes of processing described in Section II (Use of Personal Data) or that you are unable to make use of the Services. After you have chosen to withdraw your consent, we may be able to continue to process your Personal Data to the extent required or otherwise permitted by applicable laws and regulations.

If you wish to make a request to exercise your rights, you can contact us through admin@quintongroup.asia

We will screen and verify all requests beforehand. In order to verify your authority to make the request, we may require you to provide supporting information or documentation to corroborate the request.

Once verified, we will give effect to your request within the timelines prescribed by applicable laws.

VIII. AMENDMENTS AND UPDATES

QuinReward shall have the right to modify, update or amend the terms of this Policy at any time by placing the updated Policy on the Websites. By continuing to use the Apps, Websites or Services, purchase products from QuinReward or continuing to communicate or engage with QuinReward following the modifications, updates or amendments to this Policy, you signify your acceptance of such modifications, updates or amendments.

IX. HOW TO CONTACT US

If you have any queries about this Policy or would like to exercise your rights set out in this Policy, please contact us at:

7-3-36 & 37, D'Piazza Mall
Jalan Mahsuri, 11950 Bayan Lepas, Pulau Pinang
Email: admin@quintongroup.asia

The Type of Information the App Collects

QuinReward app may request for you to provide a valid e-mail address. Any information which is deemed as personal to the user such as real name, address or telephone numbers will only be collected with your explicit permission & consent. This will also extend to information that will be collected during sweepstakes or other contests, whereby provision of your personal information is a compulsory element to signify your participation. We may use personal information to contact contest winners.

Our servers may automatically collect information from your mobile phone or any electrical appliances that is used to access our website. Data collected includes, but is not limited to the browser you use, your operating system, any website that has referred you and your Internet Protocol (IP) address. Your IP address allows us to identify from where you are accessing our website & includes details regarding your Internet Service Provider, your company or learning institution.

How the App Uses Information Provided by You

Any personal information provided will be used to provide you with requested services. QuinReward may also use your personal information to provide details about updates, products & services or improve our current operations for a more optimized user experience.

Third parties that provide us with services will also be granted access to our database, and include the technical upkeep of our app, but only to strictly fulfill whatever action is necessary to maintain our app. You may also be prompted to provide personal information in certain areas of the site which will be processed by a third party. The information provided may also be used by QuinReward & any other third parties involved, in accordance to their own individual policies. While we enforce the fact that other third parties follow the clauses statement within the appropriate Privacy Policies, we will not authorize any third party to use the information gathered in any other way, except for the specific purpose it is gathered for. We do not bear any responsibility towards the actions or policies of any third party. We may also be required to legally provide access to the database for the purpose of law enforcement or court hearings and in those instances, the information will strictly be used for those specific purposes.

QuinReward is also authorized to use any information collected regarding your mobile phone, which may be used at times for identification, any business purpose that is above the law and includes, but is not limited to, the troubleshooting of server issues, demographic information or used in the administration process of our website. Your personal information will be used as outlined above normally, but QuinReward reserves the right to use, transfer, sell or share anonymous data that has been aggregated regarding our users for any business purposes, like analytics or for the recommendation of more compatible advertisers & partners

In the event that all or some assets owned by Quinton. We, its parents company or subsidiary or affiliated entity are sold, assigned, transferred, or acquired by another company, the process may also include information from or about our app users.

Cookies

“Cookies” refers to tiny information that has been placed by a website in a storage place on your devices. These cookies are used to control the display of advertisements, tracking site usage patterns, delivering editorial content, recording registration information & also recording personalized information. Our cookies may contain personal information and it may be shared with our affiliates & outside companies.

Our advertisers may also place their own cookies on your computer to serve you better. We have no control & bear no responsibility regarding the effects of cookies placed by our advertisers.

QuinReward may also use advertising service vendors to help place advertisements on the app. These vendors utilize cookies, web beacons or similar technologies to present advertisements which cater more to your interests. These add-ons work by monitoring your browsing patterns on our app and other third-party sites, in order to determine if you have seen a particular advertisement before to cut down the frequency of duplicate advertisements. Extra data collected by these vendors include non-personal data such as browser type, operating system name, web pages visited, timing of visits, type of content viewed,

viewed advertisements or other clickstream data. The use of utilize cookies, web beacons or similar technologies by these advertising service vendors are subject to their individual Privacy Policies & are not governed by the Privacy Policy of QuinReward. We will therefore, disclaim any sort of liability with regards to advertising service vendors.

QuinReward also participates in referral marketing and has allowed referral ID to be coded into some of our pages. This means that referrer may earn points when you sign up via their unique ID. If you do not want any cookies installed on your device, your device may most likely include an option that allows you to avoid installing them/ clear cookies. However, know that some portions of our app will not function as expected if you reject all cookies.